## Exhibit O

1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 2 of 47 A. No.	
2	Q. None?	
3	A. None.	
4	Q. How long did you meet with these gentlemen on	
5	the 15th of May?	
6	A. It was pretty much an all-day thing.	
7	Q. What time of the morning did you start?	
8	A. I don't remember the time of the morning we	
9	met at the offices of Sheppard, Mullin downtown. We	
10	negotiated everything, so maybe it was like until it was	10:5
11	it had to have been late because it took a long time to	
12	produce the documents and print them up and get the	
13	signatures. After that, we went to the office for a very	
14	little time. And also, the next day they were in and out	
15	of the offices.	
16	Q. On the 16th, they were in and out of the	
17	offices?	
18	A. Yeah, I believe so.	
19	Q. Let's break it down. You believe on the 15th	
20	that you were here with Mr. Stomps and Mssrs. Alexiev for	
21	most of the day at the Sheppard, Mullin office?	10:5
22	A. Not in Del Mar office, in Sheppard, Mullin	
23	downtown.	
24	Q. And you believe you were there from early in	
25	the morning until 5:00 o'clock or so?	

1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 3 of 47 A. I do t know about 5:00 o'clock, but I	
2	remember it had to have been a long time because we did a	•
3	lot of stuff.	
4	Q. Who participated in those meetings at the	
5	Sheppard, Mullin offices?	
6	A. It was Mr. Michael Stomps, Mr. Michel Alexiev	
7	Mr. Goran Alexiev. It was a lady from Sheppard, Mullin.	10:5
8	Q. You don't recall her name?	
9	A. ${f C}$ I'm sorry. I don't recall her name. It was	
10	Brian Rhys for a little while and then myself.	
11	Q. Were you with Mr. Stomps and Mr. Alexiev	
12	through most of the day?	
13	A. I would say so, yes.	
14	Q. So they didn't retire to another conference	10:5
15	room for discussions or private negotiations during the	
16	day?	
17	A. They might have.	
18	Q. Do you recall that happening?	
19	A. I don't remember. It wasn't I don't	
20	remember the if they had a we might have stepped out.	
21	They might have talked to each other. I don't think we had	
22	two different conference rooms. It was one conference	
23	room, but I'm sure they had their own conversations without	
24	us being present for sure.	10:5
25	Q. Did they have their laptops with them, any of	

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Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 4 of 47
1
                   I don't know.
2
             Α.
                  You don't recall?
3
             0.
                   (Witness shakes head.)
             Α.
4
                   What time of day did you leave the Sheppard,
5
             Ο.
     Mullin offices to go to the BBG offices on the 15th?
 6
                   After we finished the contracts, basically.
7
             Α.
                   What time of day would that be, your best
 8
             Ο.
      estimate?
 9
                   It had to be after 4:00 or 5:00, 6:00, 7:00.
                                                                          10:5
10
             Α.
      I don't know.
11
                   How long did you remain at the BBG offices
             Q.
12
13
      that evening?
                   I don't know. I don't remember. You're
14
             Α.
      talking about the --
15
                   The 15th.
16
             Q.
                   -- the first day that we met?
17
             Α.
                   Yes, sir.
18
             Q.
             A. I don't know, but we stayed very late in our
19
20
      offices.
                   Was that business or was there some sort of
21
             Q.
      celebration that evening?
22
                   There was no celebration, definitely.
             Α.
23
             Q.
                   No fun?
24
                   Unfortunately, I have the bad characteristic
                                                                          10:5
25
             Α.
                                                                       72
```

- Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 5 of 47 of having no fun. That's kind of my characteristic.
- 2 Q. Is this a new development or something that
- 3 you always suffered with?
- A. Basically I suffered with that constantly so.
- 5 Q. Did you ask any of these individuals to
- 6 validate in any fashion the traffic volume information they
- 7 gave you?
- 8 A. No. Basically, we did the traffic agreement.
- 9 In the traffic agreement, there was some assignations of
- 10 properties. There was a sales agreement, which basically
- 11 they could put whatever they want in that lists, wish lists
- or things, whatever they wanted to achieve or sell. That
- 13 was it.
- Q. How did you arrive at the designation of the
- 15 properties that would be covered by the agreement?
- 16 A. They did it. I did not -- I did not -- 10:5
- 17 basically, I asked them to include the property that they
- 18 were going to assign. They made their lists and that was
- 19 it.
- Q. Put them in the agreements?
- A. Yeah.
- Q. Did you look at that?
- 23 A. I might have looked at it.
- 24 Q. So you weren't concerned enough to even look
- 25 at what properties they were bringing with them?

10:5

There's Michael Stomps and there's Benchmark.

25

two groups.

## Exhibit P

Jerald R. Harper, PLC

A Professional Law Corporation 504 Texas Street, Suite 405 Shreveport, LA 71101 (318) 221-1004 (318) 221-0008 Fax harper@mmw-law.com

May 6, 2004

Mr. Frank J. Johnson, Jr. Sheppard, Mullin, Richter & Hampton 12544 High Bluff Drive, Suite 300 San Diego, California 92130-3051 Via facsimile 858-509-3691 and Via First Class U.S. Mail

Re: BBG Communications, Inc. v. Network Communications International Corp.

Doar Frank:

Please allow me to respond to your facsimile of yesterday afternoon. Your letter contains a number of inaccuracies, and I will make no attempt to address all of them. Accordingly, the failure to address such inaccuracies should in no way be deemed to be an acquiescence or acceptance of them (see my e-mail to Tawyna dated April 9, 2004). However, in an effort to respond promptly, please allow me to address some of them:

1. Depositions of Jay Walters and Bill Pope. You are correct that we have received deposition notices for Jay Walters and Bill Pope for May 13 and May 14. What your letter does not address is that we have indicated that if these witnesses are made available at all, they will not be available on May 13 or May 14. If you have been following the correspondence in this case, you will know that we held a conference with Tawyna in mid April to address deposition dates for both Plaintiffs and Defendants in this action. As a result of that discussion, Defendants provided eleven (11) deponents and deposition dates and BBG provided one (1), to be conducted only after the other depositions were completed. Obviously, Tanwya was unsatisfied with this rather one-sided approach to the discovery needs of NCIC and forwarded additional deposition notices for Jay Walters and Bill Pope for May 13 and May 14, without any agreement with respect thereto. Frankly, NCIC wonders what benefit it is to engage BBG in discussions about mutually convenient deposition dates when, at the conclusion of those discussions, no matter how one-sided, BBG thereafter simply pursue additional deposition notices as it sees fit.

Additionally, you are also correct that we have attempted to obviate additional motion practice by agreeing to make Jeff Walters and Bill Pope for some additional, reasonable time. You have rejected these offers and have indicated that BBG will be satisfied only with seven and one-half (7.5) full hours of running time for each deponent. No doubt, if the rule contemplated eleven (11) hours for each deponent, BBG would seek this amount of time as well. Although BBG's approach to these discovery matters has been consistent, I ask you to please re-access the amount of time, if

Brank J. Johnson May 6, 2004 Page 2

my, for which you need these deponents and let me know what a reasonable amount of time would be given your actual needs, and we will discuss them in good faith. I do not currently have, nor do I anticipate having large blocks of time for depositions at any time prior to May 25 or May 26.

- 2. Contracts between NCIC's former agents and BBG. We have asked and continue to ask that BBG "un-designate" AEO designations which are not consistent with the protective order. This includes its current contracts with its agents. Moreover, failing such relief, we have asked that these contracts be reducted to permit access by my clients to them as a compromise. Once again, BBG rejects all compromise and refuses to reduct any portion of these documents. It is our belief that these documents should be produced in their entirety without any redaction or AEO designation whatsoever. We will be filing a motion within the next day or so on this matter.
- 3. Deposition of "Debra Clayton". My office sent a deposition notice for Debra Clayton, an employee of BBG. You have feigned a lack of knowledge as to who this person might be and asked for information with respect to her identity. As your client is aware, this person apparently is Delma Clayton and a revised deposition notice has been sent to you.
- 4. Mexico contracts. Approximately two (2) months ago, BBG agreed to provide us with copies of its contacts in Mexico as an indication of its good faith in making an extraordinarily broad request of all of NCIC's telephone traffic in that country. We were assured that copies of these contracts would reflect that a broad request was justified, albeit one perhaps more modest than the original scope of BBG's request. We were assured that these contracts would be provided to us promptly, but in any event prior to requiring the production of documents from ICS and NCIC to BBG. The undertaking in your letter of May 4, to "produce them when they are available..." is disingenuous.
- 5. Answer on behalf of Blue Phone. Thank you for your reminder on this item.
- 6. You are correct that we have agreed to provide an index of account numbers. Upon completion of NCIC's responses to outstanding discovery we will address this informal request. I have no doubt that we will provide this data on a more timely basis than BBG has provided NCIC with such information (see Item 4 above).
- 7. NCIC's IP address. BBG is in possession of this information and has been in possession of it for quite some time.
- 8. Deposition of Rosa Perez. This matter was discussed with Scott and Tawyna at the depositions taken in Eric Albritton's office several days ago. I certainly agree with you that the more courteous practice is to discuss deponents and deposition dates prior to sending deposition notices. (see Item I, above).

Frank J. Johnson May 6, 2004 Page 3

- 9. AEO designation. Thank you for addressing this subject. Thave raised it on numerous occasions in the past. There has been an over-designation of documents by BBG since the inception of discovery of this case "AEO" documents. Under separate cover, we are suggesting the wholesale removal of AEO designations from documents by all parties in this case. This will include a "temporary designation of documents by ICS in connection with its response to a Subpoena Duces Tocum propounded by your clients. In this connection, let me also ask, once again, that BBG remove the redactions of documents reflecting communications between NCIC former agents and BBG representatives and the Sheppard, Mullin law firm. In past correspondence, I have pointed out examples of these types of communications, but have received no meaningful response to them. Please let me know immediately whether BBG will take action or we shall be filing a motion with the court within the next couple of days on this subject.
- 10. Deposition of Jerry Gumpel. Your letter is accurate with respect to the deposition of Jerry Gumpel. Mr. Gumpel is unquestionably a witness to transactions which form an important part of the claims made by NCIC in this case. We believe that BBG should consider submitting a proposed stipulation on the facts possessed by Mr. Gumpel. The issue that I have raised is whether or not his possession of information with respect to these matters is merely redundant. It is not our desire to move to disqualify your law firm and we are making every effort to determine whether this information can be obtained from other witnesses. On the other hand, we wish to raise this matter formally with you at this time so that if a motion is required later, there can be no claim of surprise or that this issue has been raised belatedly.

I am available to discuss all of the foregoing by telephone tomorrow.

Very truly yours,

Yerry / mona

Jerald R. Harper

JRH;md Enclosures

cc: Bill Pope (via facsimile)

All counsel of record (via facsimile)

# Exhibit Q

From:

"Harper" <harper@mmw-law.com>

To:

<tawnya@sheppardmullin.com>, <gpl@wellbornhouston.com>

Date:

7/20/04 2:57PM

Subject:

Re:AEO

Consistent with Judge Ward's directives and the terms of the protective order, you may consider all documents marked by NCIC as "attorneys eyes only" to be redesignated as "confidential" and subject to the terms of the protective order under that category. This redesignation will be effective immediately. You will recall that we have made similar offers in the past, provided BBG will do the same. BBG has never accepted these offers. We now make this change in designations unilaterally. We ask that BBG also redesignate it's AEO documents (which have been overdesignated since the inception of this litigation) immediately so as to unburden the court form it's task in reviewing these documents. This will allow all parties to move forward with trial preparation without inappropriate risk if the protective order is complied with properly. Thank you.

CC:

<sstevens@albrittonlawfirm.com>, <internet>

## Exhibit R

1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 14 of 47  A. I has not reread it.
2	Q. Why don't you take a moment to reread it,
3	please.
4	MS. WOJCIECHOWSKI: Eric, just for your
5	edification, this is BBG3598, Exhibit No. 5 to the
6	deposition of Gregorio Galicot taken on March 3, 2004.
7	THE WITNESS: Is it proper to make a
8	correction of something that I recall that I might have not
9	stated properly?
10	BY MR. HARPER:
11	Q. Is there something about your testimony you
12	would like to change, sir?
13	A. Yes.
14	Q. What is it?
15	A. I recall when you were asking me about the
16	operators if BBG had given money or something to pay off
17	operators, and I want to make an explanation of that. Is 13:2
18	that possible?
19	Q. Certainly. Tell me how you would like to
20	clarify your testimony.
21	A. Basically, we did an operator sting. We did a
22	sting in approximately 2001, 2002, with regards to we
23	knew that our traffic volumes were coming down and we had
24	received we were noticing from certain properties, the
25	traffic was not what it should be. And we got in contact 13:3

1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 15 of 47 with a person who proached us mentioning the if we were
2	interested in operator stolen business. And basically, we
3	hired that person for approximately a year because we
4	wanted to find out how was it that the calls were being
5	stolen from our hotel's PBX. So I wanted to make that 13:2
6	correction.
7	Q. What's the significance of that to this
8	lawsuit, sir?
9	A. Basically, you asked me if BBG has ever paid
10	off operators. We did not directly pay off operators. But
11	this lady did approach BBG in 2001 in order to offer us
12	operator traffic, and we took that opportunity to find out
13	how was it in the systems and what was happening in order 13:2
14	for the operator traffic to be stolen. And that was the
15	that's why it's relevant.
16	Q. Who was this lady?
17	A. This lady's name is called Suky.
18	Q. And who is Suky?
19	A. I think she looks kind of like Minnie Mouse,
20	this lady. I don't know.
21	Q. How well do you know Suky? 13:2
22	A. Not very well.
23	Q. How long have you done business with Suky?
24	A. We don't do business with Suky.
25	Q. Have you ever done business with Suky?

1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 16 of 47 A. Yes. Juring the sting operation we hired	
2	her. We tried to learn the system, and after we knew what	
3	we needed to know for that moment, we basically got rid of	
4	her.	
5	Q. Was she a customer?	
6	A. She was not a customer because she was part of	
7	the sting operation. So I would not consider her a	13:2
8	customer. We might have treated her as a customer, but she	
9	was not a customer.	
10	Q. Did you pay her anything?	
11	A. Yes, her commissions for like a year.	
12	Q. So was she an agent?	
13	A. She was I don't know what document or what	
14	contract we signed with her. I don't think she was an	
15	agent. I don't think we signed an agreement with her. I'm	
16	not sure.	
17	Q. You were paying her periodic commissions?	13:2
18	A. I think we had to pay her every week or two	
19	weeks because she had to pay the operators or something.	
20	Q. If you were paying her commissions for traffic	
21	for a year or so	
22	A. Yes.	
23	Q what would you describe that relationship	
24	as?	
25	A. Operator sting operation. That's the way I	125
		135

Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 17 of 47 1 would describe it And after that, we got ri of her when 2 we learned how was it that this thing was happening. How to pay off operators? 13:2 3 0. How they were paying off -- in our hotels, we 4 Α. had exclusive contracts and the traffic of our properties 5 was very regular. For example, a property that does 6 7 normally 30 calls a day suddenly was starting to do ten 8 calls a day compared to another property that you're having 9 30 calls a day with the same occupancy, same type of 10 people, same everything. 11 Who had BBG was charged with the Q. 12 responsibility of overseeing this sting operation? 13 A. I oversaw it myself. 13:2 14 You did? Q. 15 Α. Yes. 16 So this resulted in you identifying operators Q. 17 who were circumventing your system and cheating you out of 18 money? 19 Α. My objective of the sting operation was to see 20 if I could find a system where I could stop the operators 21 from stealing from the hotels. 22 Q. And so you did your investigation and you 23 found out that operators were stealing from the hotels and 24 you? 25 Α. That's correct.

13:2

13:2

2 writing?

1

- A. Did I reduce the findings to writing?
- 4 Actually, we did.
- 5 Q. Could you provide us with a copy of that?
- A. Yes.
- 7 Q. When you concluded your sting operation, you
- 8 contacted law enforcement, right?
- 9 A. No, we did not.
- 10 Q. Oh.
- A. And the reason we did that not is because it's
- 12 very -- it's very difficult to stop -- to prove in Mexico
- that a call is being stolen that's being billed in the
- 14 United States. Stealing calls is not a priority for any
- 15 law enforcement. So we looked at our options and what we
- tried to do is in some cases is tried to shut down the AT&T
- 17 number. In other cases, to do a shopper, where we would
- 18 stay in hotels, make test calls, try to find an operator
- 19 that way. It's very difficult to do a sting operation to
- 20 call law enforcement where you have to prove to hotels that
- 21 the call was actually stolen.
- 22 Q. What did you do with this information in terms
- 23 of getting rid of these operators?
- 24 MS. WOJCIECHOWSKI: Don't reveal any
- 25 privileged conversations.

#### Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 19 of 47

- 1 MR. RPER: Excuse me?
- 2 MS. WOJCIECHOWSKI: I said don't reveal any
- 3 privileged conversations.
- 4 MR. HARPER: I thought we had an understanding
- 5 without prompting from counsel that you were not to reveal
- 6 any. We don't need for you to tell the witness that.
- 7 MS. WOJCIECHOWSKI: At this juncture, I just
- 8 thought it was worth a good reminder.
- 9 MR. HARPER: Let's not suggest testimony to
- 10 the client at any juncture.
- MS. WOJCIECHOWSKI: I haven't suggested any
- 12 testimony to the client. I just reminded him --
- 13 MR. HARPER: We're here for the witness's
- 14 testimony, not yours, Counsel. Let's not lean over and
- whisper to the witness when there's a question pending.
- MS. WOJCIECHOWSKI: There was no whispering.
- 17 I was just telling him that he was not to reveal any
- 18 privileged communications.
- MR. HARPER: Thank you. He understands it.
- 20 BY MR. HARPER:
- Q. Do you understand that, Mr. Galicot?
- 22 A. Yes, I do.
- Q. Did you understand that before?
- 24 A. Yes, but in the heat of the moment, I might
- 25 have revealed it.

13:2

	Cons 2:02 ov 00227 T.I.V. Document 190 2 Filed 09/20/04 Page 20 of 47	
1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 20 of 47 Q. Migh have let it slip out.	13:2
2	A. That's right.	
3	Q. Do any of your agents still work with Suky?	
4	A. No. Not to my knowledge, no.	
5	Q. On how many instances did you find that NCIC	
6	was paying off operators in this sting?	
7	A. Actually, at that moment, we did not focus on	
8	who was doing it in the U.S. side. We were more focused on	13:3
9	how it was being done and if we could take legal action	
10	with the operators in Mexico.	
11	Q. Did you take any legal action against the	
12	operators in Mexico?	
13	A. We discussed it with our attorneys, but we	
14	didn't know exactly who it was who was doing.	
15	Q. Did you find any instances where NCIC was	
16	paying off operators in that sting operation?	
17	A. No, we did not investigate that part.	13:3
18	Q. Calvin Waltman, does he work with Legacy	
19	Operator Services in San Diego?	
20	A. I think you need to ask him.	
21	Q. Do you know? If he were here, I could ask	
22	him. But you're here and I'm asking you the question. Do	
23	you know?	
24	A. I have no idea. I know that he sends his	

25 traffic of operator access to NCIC. That I know. If he

1	Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 21 of 47 works with Legacy that I don't know.	13:3				
2	Q. Are you familiar with the BBG report for					
3	with the BBB here in San Diego, San Diego Better Business					
4	Bureau?					
5	A. Yes, I've seen it.					
6	Q. Are these reports to the Better Business					
7	Bureau here in San Diego a problem for your company?					
8	MS. WOJCIECHOWSKI: Object as to form.					
9	THE WITNESS: How do you define a problem?					
10	BY MR. HARPER:					
11	Q. Well, is it a source of irritation?	13:3				
12	MS. WOJCIECHOWSKI: Object as to form.					
13	BY MR. HARPER:					
14	Q. For your company?					
15	A. How do you define "source of irritation"?					
16	Q. Does it disrupt your business? Does it					
17	diminish your business in any way?					
18	MS. WOJCIECHOWSKI: Object as to form.					
19	THE WITNESS: I think the report when it's					
20	disseminated with malicious intent in order to reflect the					
21	reliability of our company to third parties where that was					
22	not an issue, I think that it definitely affects us.					
23	Specifically, NCIC disseminating this report throughout the	13:3				
24	world in order to affect the credibility of BBG, in that					
25	instance, it does. But here in San Diego, the report by					

## Exhibit S

#### WELLBORN★HOUSTON, L.L.P.

ATTORNEYS AT LAW

### P.O. BOX 1109-300 WEST MAIN STREET HENDERSON, TEXAS 75653-1109

GREGORY P. LOVE ATTORNEY AT LAW Phone 903/657-8544
Fax 903/657-6108
Email: gpl@wellbornhouston.com

August 16, 2004

#### VIA FACSIMILE AND U.S. MAIL

Jerry Harper Jerald R. Harper, Plc 504 Texas Street, Suite 405 Shreveport, LA 71101 Sharon Small, Esq. Ramey & Flock 100 E. Ferguson #500 Tyler, TX 75702

Re: BBG v NCIC -Hotel Operators in Mexico

#### Dear Jerry and Sharon:

As Mr. Gregorio Galicot indicated in his most recent deposition, we have been conducting an investigation into the activities of your client and its agents in Mexico, and have confirmed that NCIC and its agents are indeed contracting with various individual hotel operators to divert call traffic from exclusively contracted BBG hotel properties. We have produced a number of documents to you throughout our document production which evidence our current investigation into these activities. As we now are aware of NCIC's direct involvement in such activities, we are writing you to request that you instruct your clients and their agents to immediately cease these activities.

Attached hereto is a letter sent by a purported Mr. Jesus Torres which several of BBG's exclusively contracted hotels have received on an unsolicited basis. As you can see, this letter offers to pay \$15 per call to a hotel operator who diverts a call from the authorized BBG hotel PBX system to the NCIC call center. The telephone number associated with this letter is in fact the telephone number associated with the business conducted at the website <a href="https://www.operatoraccess.com">www.operatoraccess.com</a> by Mr. David Escobar, which bears the NCIC logo.

We have placed several test calls and have determined that the diverted call traffic from such operators are processed by NCIC, in a significant volume. We have also contacted

individuals who confirmed that they were in fact guests staying in various exclusively contracted BBG hotels whose calls were diverted by hotel operators and processed by NCIC. Attached hereto are credit card records which show that NCIC processed calls originating from BBG's exclusively contracted hotels. Now that you have produced some of the account numbers (albeit a limited number) associated with NCIC's agents, we have been able to identify some, but not all, of this diverted traffic. Again, we demand that you supplement your master account list to identify all of NCIC's agents/customers account numbers.

As such, we request that you conduct an immediate investigation into your clients' and your clients' agents/customers' activities in this regard. Absent your attention to this matter and your client's cessation of this unfair method of competition, we will request the Court's intervention. Moreover, we ask that your client refrain from the modification, editing or deletion of any of its business records during this litigation which are relevant to the above inquiry. Please contact me if you have any questions.

Sincerely,

Gregory . Love

GPL:la

cc: Tawnya Wojciechowski Via E-Mail and US Mail
Betty Santohigashi Via E-Mail and US Mail
James Mittermiller Via E-Mail and US Mail
Eric Albritton Via E-Mail and US Mail

Scott Stevens Via E-Mail and US Mail



Av. Insurgentes Sur 856, Col. Del Valle, México, D.F., C.P. 03100, Tel: (55) 56555615

ORLANDO CARRILLO HOTEL CLUB LAS PERLAS BLYD.KUKULKAN KM.2.5, ZONA HOTELERA CANCUN, QUINTANA ROO C.P. 77500

NO PONGAS PRETEXTOS A TU FUTURO, TU PUEDES GANAR MUCHO DINERO HOY.

Énvia las llamadas por cobrar a EE.UU. que te piden los huéspedes del hotel a nuestro centro de operadoras y nosotros le pagaremos 15 dólares por cada llamada, es muy buen negocio para fi. Tu puedes poner cualquiera de estos pratextos:

1.- En mi hotel vigilan mucho a las operadoras inclusive todo se tarifica y me pueden despedir si envío llamadas por cobrar a otra operadora.

En OperatorAccess tenemos un sistema que es totalmente INDETECTABLE para cualquier tarificador, esto te lo garantizamos la liamada nunca pasa por el tarificador, en algunos hoteles te dirán que todo se tarifica pero es una mentira solo para espantarte. Si no pasa por el tarificador no se tarifica.

2.- Ya io estoy haciendo pero con otra compañía no con ustadas.

Esta objeción es peor que la anterior, ¿cada cuando te pagan? nosotros pagamos puntualmente cada 15 días, ¿te pagan todas las llamadas que envias? si ellos te prometen una comisión mas alta pero solo te pagan la mitad de las llamadas que envias entonces la comisión real es la mitad de lo que te prometen, nosotros tenemos 7 años haciendo esto con operadoras felices en todo el país.

3,- En el hotel me piden pocas llamadas por cobrar.

Con tan solo una llamada diaria que envies puedes duplicar tu sueldo, si nuestra comisión es de 15 dólares por llamada, por 30 días tendrás 450 dólares de comisión.

4.- Para que me arriesgo mejor apoyo al hotel.

Pero el hotel no te apoya a ti, si trabajas 7 años para el hotel y por cualquier otra cosa te despiden te darán la miserable cantidad de 9,000 pesos, eso si es que te dan algo, con nosotros tu ganas eso en 15 días.

PIÉNSALO BIEN, nosotros te pagamos 15 délares de comisión por cada llamada que te piden los huéspedes del hotel, pueden ser llamadas por cobra a USA y Canadá, con cargo a cualquier tarjeta de crádito, o con cargo a cualquier callingcard, si lo anvias con nosotros puedes ganar mucho dinero. Si quieres puedes probamos durante 15 días sin ningún compromiso, sabemos que le quedaras con nosotros.

JLLAMA AHORA!

No requieres tarjeta para llamamos de teléfonos públicos LADA SIN COSTO 01890-0540458 de lunes a viernes de 9:00 a.m. y hasta 8:00 p.m

ATENTATENTAME
Lic. Jesús Torres
GERENTE GENERAL

#### AFORE [LOGO] GENEVA

South Insurgentes Ave. 856, Col. Del Valle, Mexico, D.F., C.P. 03100, Tel: (55) 56555615

ORLANDO CARRILLO HOTEL CLUB LAS PERLAS BLVD. KUKULKAN KM 2.5, ZONA HOTELERA CANCUN, QUINTANA ROO C.P. 77500

#### DO NOT MAKE PRETEXTS FOR YOUR FUTURE, YOU CAN EARN A LOT OF MONEY TODAY.

Send collect calls to the United States which the guests of the hotel request from you to our operators center and we will pay you 15 dollars for each call, it is a very good business for you. You can make any of the following excuses:

1. - In my hotel they monitor the operators a lot everything is registered and they can fire me if I send collect calls to another operator.

At Operator Access we have a system which is totally UNDETECTABLE by any registering equipment, this we guarantee to you the call never goes through the registering equipment, in some hotels they will tell you that everything is registered but that is a lie only to scare you. If it does not go through the registering equipment it is not registered.

#### 2. - I am already doing it but with another company not with you.

This objection is worse than the one before, how often are you paid? we pay you on time every 15 days, do they pay you for all the calls you send? if they promise you a higher commission but only pay you for half of the calls you send then the real commission is half of what they promise you, we have 7 years doing this with happy operators in all of the country.

#### 3. - At the hotel they ask me for few collect calls.

With only one call you send per day you can duplicate your salary, if our commission is of 15 dollars per call, for 30 days you will have 450 dollars of commission.

#### 4. - Why take a risk better to support the hotel.

But the hotel does not support you, if you work 7 years for the hotel and they fire you for whatever other reason they will give you the miserly amount of 9,000 pesos, that is if they give you anything, with us you earn that in 15 days.

THINK WELL ABOUT IT, we pay you 15 dollars in commission for every call that the guests of the hotel request, they can be collect calls to the USA and Canada, with charge to any credit card, or with charge to any callingcard, if you send it to us you can earn a lot of money. If you want you can try us out for 15 days without any obligation, we know you will stay with us.

#### CALL NOW!

You do not require a [calling] card to call us from public telephones TELEPHONE NUMBER WITHOUT CHARGE 01800-0540468 from Monday to Friday from 9:00 a.m. till 8:00 p.m.

SINCERELY Lic. Jesus Torres GENERAL MANAGER

Paga 1 of 1



Close Window

#### Cash Rebate Card Account Summary and Details

This is not a billing statement.

Prepared for:

Closing Date; May 18, 2004

Account Number:

XXXX-XXXXXXX-81004

Member Since: 2003

**Account Summary** 

Provious Batanco 5

-0.72

Payments/Credits S

Now Charges S

46.58

Outstanding Balanco \$

45.86

Credit Line Summary

Total Credit Line 5

Available Credit Line S

Cash Advance Limit \$ Available Cash Limit \$ 600.00

500.00 2,953,00 3,000.00 Available Credit is updated in real time and will reflect all account activity, including any

0.00

outstanding authorizations. Recent Activity Information is updated nightly and may not match your Available Credit information.

**Payments** 

Amount \$

**Total Payment Activity** 

0.00

45.58

**New Activity** 

Transactions : Card #: XXXX-XXXXXX-81004

Amount\$

May 7, 2004 NCIC\_COM PHONE CALLLONGVIEW TX

0000-0507 PHONE SRV ÆQUIP-UTIL 05/07/04

Reference: 0050120040507

Activity for

New Charges:

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**Total New Activity** 

46.58

Close Window

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Page 1 of 1



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#### Please select one of the following options:



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Credit Card Number: 4288603170856835

CUNTAME

Routing Number:

Bank Account Number:

Order Number/Free Trial:

Amount Charged: 46.58

E-mail:

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Page I of I



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MY CHARGES

4 All Charges | W Repeat Charges | W Free Triels

Because the information you provided was not specific to one charge, we have displayed all charges associ-credit card number you gave us. To get more detailed information about a single charge, click the order nu-left.

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#### Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 31 of 47

Higher Standards

Online Banking

You have mail . Hall . Help . Sign Off

Accounts

Bill Pay & c-Bills

Transfer Funds

Customer Service

Accounts Overview

Account Activity

Account Summary

#### Transaction Detail

Customer Service

Account

Alaska Air Visa Platinum-6835

Туро:

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Transaction Description:

MYPAYSYSTEMS.COM

Transpetion Date:

05/07/2004

Posting Bate:

09/11/2004

Reference Number:

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Amount:

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Dispute Transaction Request Sales Slip

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Accounts - Bill Pay & ex-Ellip - Transfer Funds - Customer Service - Mail - Maip - Sign Cir

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want of America! Online Banking | Accounts | Account Activity | Transaction Detail

Page 1 of 1



Online Banking

You Have Mail - You Have o-Bills - Mak + Help , Sign Off

Accounts

Bill Pay & e-Bills

Transfer Funds

Customer Service

Accounts Overview

Account Activity

Account Summary

#### Transaction Detail

Customer Service

Account:

Alaska Air Visa Platinum-6835

Type:

Purchase

Order Ochwenience Chocks

Transaction Description:

LD \*CALL 6193974688 CA

Transection Date:

03/10/2004

Posting Date:

08/15/2004

Reference Number:

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Dispute Transaction

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Return to Account Activity

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Fage 4-014
Account Number 513-297-7539 655 B
BIRING Date Jun 4, 2004

Onestious? 1 523 537-0732

#### Important Information :

This parties of your bill is provided as a service to the company identified choice. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

#### Current Charges

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Account Number; 4465 3900 0193 7296 Statement Closing Date: 05/59/04

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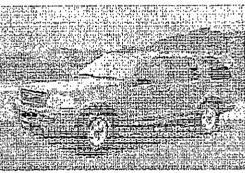
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06/03 06/03	2469216HB00JQQ029	AMZ*SUPERSTORE AMAZON.COM WA		202.62
DEMA DEMA	2421800HFAL 74G-19L	1.D *Call 6194822119 CA 800-5959694 TX		40.50

PERIODIC 'FINANCE CHARGE' PURCHASES \$0,00 CASH ADVANCE \$0.03 MINIMUM 'FINANCE CHARGE'

2.00

77

# Up to \$20 off a weekly or weekend rental and a discount too!



(M) ention PC#952781 and your discount CDP#65331 when reserving and renting a Premium or higher class vehicle (Class G or higher) for at least two days at Hertz Standard or Leisure Weekly or Weekend Rates. At the time of rental, present your Wells Fargo credit card or Hertz Discount Savings Card for identification. Year'll save \$5 per day, up to \$20 off, and then receive your discount. This offer expires December 31, 2004.

(F) or reservations, visit hertz.com, call your travel agent or call Hertz at 1-808-654-2210.



Horz rents Fords and other fine cars. 30 Reg. U.S. Pat. OR. © 2004 Horz System, Inc. 134-04

Important Rental Informations Advance respondence for cognized as blocked periods may apply. Normal weakly and weakend periods for the contains apply This offer is redectable at rentaining Herts locations in the U.S. (encloding weekend rentals in Hamail). Ourside and Paera Rice and is subject to vehicle analyhing. This offer has no and y value and any not be used with any other CDPS, coopen, discount, rate or personal action described desirables. In the rental position apply and the cur most be managed to the location. Monitoring rental age is 25 (exceptions apply) Taxes, the relative ments airportant neutral related free, which is been treat and quarred service charges, such as relating, are not subject to discount. This offer is available for small vehicle builting from the provision of or follows to provide the services of benefits. Call for relative.

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Citibank Unbilled Activity

Page 1 of 1



Careers - Use Credit Wisely - citicards.c.

#### Unbilled Activity

Wednesday, May 12, 2004

\$693.29

05/12/04

#### XXXX-XXXX-XXXX-4127

The following transactions have been posted to your account since your last statement. This list may not include your most recent transactions.

**Current Balance** Next Statement Date

Payments/Adjustments and

Credits

Amount Description Post Date Sale Date S500.00 NEVADA PAYMENT 04/26 04/26/04 \$500.00 1 transaction.

Transactions

Amount Sale Date Post Date Description

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\$46.58 NCIC..COM PHONE CALL TEL8003822887 TX 05/10/04 05/10

8 transactions.

Cash Advances and Checks

Amount Description Post Date Sale Date

No activity.

Close this window

U.S. bank Internet Banking

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05/07/04

Page 1 of 1

Cradit Card  Account ending in 2888  ACCOUNT INFO   ACCOUNT NICE	<u>ovames</u>			M LOGU	
CURRENT BALANCE	available credit \$8,374,64	2.4	Make:	e Payment account	
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Recent Transactions	Chak on sti	ion hassings to re-surf.	たら与られて と	Naxt CHARGE	
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Page 1 of 1

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Alaska Air Visa Platinum-6835

**Current Statement** 

Service and the property of the service of the serv

Posting Date Transaction Date Transaction

05/07/2004

MYPAYSYSTEMS,COM

Beginning Balance as of 05/09/2004

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Balonce Amount

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50,00

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05/11/2004

Bank of Angelea, N.A. Member FDIC. Equal Housing Lender @3 © 2003 Bank of America Corporation. Astrophis reserved

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\$45,58





## Cash Rebate Card Account Summary and Details

This is not a billing statement.

Prepared for: SILVIA G ZARATE Closing Date: May 18, 2004 Account Number: XXXX-XXXXXX-81004

Member Since: 2003

Account Summary

Previous Balance S

-0.72

Payments/Credits \$ 0.00

2,953.00

How Charges \$

Outstanding Balanco \$ 45.86

46.58

Credit Line Summary

Total Credit Line 5 3,000.00 Available Credit Line \$ Cash Advance Limit \$ 600.00 Available Cash Limit \$ 600.00

Available Credit is updated in real time and will reflect all account activity, including any outstanding authorizations. Recent Activity information is updated nightly and may not match your Available Credit information.

**Payments** 

Amount \$

Total Payment Activity

0.00

New Activity
Transactions for SILVIA G ZARATE
Card #: XXXX-XXXXXX-81004
May 7, 2004

46.58

Amount 5

May 7, 2004
NGIC..COM PHONE CALLLONGVIEW TX
ODOD-0507 PHONE SRV /EQUIP-UTIL 05/07/04
Reference: 0050120040507

Activity for SILVIA G ZARATE

New Charges:

46.58

**Total New Activity** 

46.58

Close Window



Fried Carpers - Use Credit Wisely - citicans.c.

Wednesday, May 12, 2004

#### Unbilled Activity

ZARATE, SILVIA G XXXX-XXXX-XXXX-4127

The following transactions have been posted to your account since your last statement. This list may not include your most recent transactions.

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#### Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 43 of 47

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#### Case 2:03-cv-00227-TJW Document 180-3 Filed 08/30/04 Page 45 of 47

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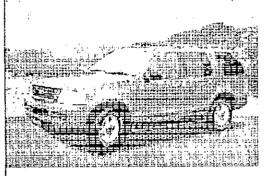
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	NIOUR BUTTERNAME ZOUGH			2.00

## Up to \$20 off a weekly or weekend rental and a discount too!



(M) ention PC# 952781 and your discount CIDP# 65331 when reserving and renting a Premium or higher class vehicle (Class G or higher) for at least two days at Hertz Standard or Leisure Weekly or Weekend Rates. At the time of rental, present your Wells Pargo credit eard or Hertz Discount Savings Card for identification. You'll save \$5 per day, up to \$20 off, and then receive your discount. This offer expires December 31, 2004 (F)or reservations, visit hertz.com, call your travel agent or call Hertz at 1-800-654-2210.





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